# Payment Policy

To use the Products, the Company can use both direct payment and replenishment of the User's balance on the Site. At any given time, the Company is financially responsible for the User's balance. The financial responsibility of the Company begins with the receipt of the first data on the User's deposit of funds to the balance and continues until the User's funds are fully spent.

The User has the right to demand from the Company a refund of any amount of funds that is available on his balance at the time of the request, if it has not been spent on Using the Products. The only official ways of depositing and withdrawing funds are the methods presented on the official Site of the Company, in the Telegram bot.

The User is responsible for all risks associated with the use of the above-mentioned payment methods, since they are not partners of the Company and are not in its area of responsibility. The Company is not responsible for the cancellation or delay of the funds transaction, which depends on the chosen payment method. If the User has any complaints related to any of the above-mentioned payment methods, he is obliged to contact the technical support center of his chosen payment method and notify the Company of these complaints. The Company is not responsible for the activities of third-party service providers that can be used by the User to deposit or withdraw funds. The financial responsibility of the Company for the User's funds begins at the moment when the funds are credited to the Company's balance sheet or any other account belonging to the Company and indicated on the "Payment Methods" page on the Site. In case of detection of fraudulent activity during or after a financial transaction, the Company reserves the right to cancel this transaction and freeze the User's account. The Company's liability for the User's funds ends at the moment when the User's funds are spent on Using the Products. In case of technical errors that may occur during the implementation of a financial transaction, the Company reserves the right to cancel such transactions and any other financial activity of the User on the Company's Site.

## Taxation

The Company is not a tax agent and, therefore, will not provide information about the financial condition of Users to third parties. This information will remain confidential, except in cases of an official request from government agencies.

## One-click payment

You agree to pay for all goods and/or services, as well as any additional services ordered by you through the Company's Site, as well as all possible additional costs (if any), including, but not limited to, all taxes, fees, commissions, etc. You are solely responsible for paying for the services of the Site on time. The payment service Provider provides payment only in the amount indicated on the Site and is not responsible for paying Users for the additional costs mentioned above. After clicking the "Deposit funds" button (or similar), the transaction is considered to be finally processed and completed. After clicking the "Deposit funds" button (or similar) You agree that the cancellation of the payment or the request for cancellation of the payment is not possible. By placing an order on the Site, you confirm that you are not violating the laws of any country. Also, by accepting this Policy, you, as a cardholder, confirm that you have the right to use the services offered through the Site. Please note that only you, as the cardholder, are responsible for the purchase and payment of all goods and/or services ordered by you through the Site, as well as for any additional costs/fees that may be applied to this payment. The payment service provider acts only as the executor of the payment in the amount indicated on the Site And is not responsible for pricing, total prices and/or total amounts. If for any reason you do not agree with the above conditions, we recommend that you refrain from making a payment and, if necessary, contact the administrator or the Site Support service directly.

# Recurring payments

Recurrent payment (recurrent debits) is a type of bank payment that implies automatic debiting of funds from a Bank Card without the need for any action on the part of the cardholder for the services, goods or information received.

Recurrent debits is a service for making regular automatic money transfers from the cardholder's Bank Card through a payment processing partner in favor of the Company on the basis of a pre-given acceptance by the cardholder, in accordance with a separately provided consent for Recurrent Debits.

Payment for the paid functionality of the Products is carried out in the form of a subscription using Recurring payments. The subscription provides the User with the opportunity, depending on the selected type of Tariff, to access the paid functionality of Using the Bot's Products in compliance with the Terms of Use and the requirements of applicable legislation.

The subscription is perpetual, i.e. it is valid until the User cancels it. To avoid the Company charging for the subscription, the User must cancel (disable) the subscription before the end of the subscription period in the User's Personal Account on the Site or in the Telegram Bot or in any other way described in Terms of Use or on the Site.

The subscription period is calculated in calendar days and is 30 calendar days, 6 months or 1 calendar year. Auto-renewal of the subscription (payment for the cost of a new subscription) at the end of the validity period of the previous subscription is performed automatically under the same conditions as for the expired subscription. Funds are debited automatically on the expiration date of the current subscription period. The subscription is renewed for the next 30 calendar days, 6 months or a calendar year (depending on the selected Tariff).

Subscription payment is made through one or more available payment systems. The terms of use of a particular system are posted on the official website of such a system.

When making a payment, the User must follow the payment instructions on the order and payment methods. When paying for a subscription, the User assumes all costs associated with paying for the subscription, which depend on the payment method: the commission of the bank, mobile operator, payment system, etc.

The Parties acknowledge and agree that the Company is not responsible to the User in the event that funds are not received from the User and/or the Company does not receive an appropriate confirmation of the fact of payment for reasons beyond the control of the Company, including, but not limited to: software failures or equipment failures of banks, telecom operators, payment systems and other payment intermediaries that ensure the acceptance of payments from Users and their transfer to the Company. The Parties also acknowledge and agree that the Company is not obliged to provide access to the paid functionality of the Telegram Bot to the User until funds are received from the User to the Company's current account, unless otherwise provided by the Terms of Use.

After the expiration of the paid subscription, access to the corresponding functionality of the Telegram Bot becomes unavailable.

Subscription payment is carried out without the User's direct participation, but with his prior consent on an ongoing basis by automatically debiting funds from a bank account or an account in the User's electronic payment system (similar services), in accordance with the terms and conditions of the bank and (or) the payment system, subject to the availability of funds available for debiting.

The User hereby agrees to be debited from his account by the servicing bank and (or) the payment system. Automatic debiting of funds for the subscription takes place on a regular basis on the first day of each subsequent subscription period.

Termination of the User's use of the paid functionality of the Products, including in connection with a violation of the Terms of Use, is not a reason for a refund of the amount paid under the Tariff.

# Service Provision Policy

Upon receipt of your request, access to the paid functionality of Using the Products will be provided to you in accordance with the terms of the Tariff you purchased. services. The type of Tariff and the date of your purchase may affect the timing of granting access to the Use of Products. Access to the paid functionality of Using the Products will be considered successfully provided to you after they are actually provided.

Access to the paid functionality of Using Products usually occurs within a couple of seconds, however, there may be periods, this time is extended (for example, due to a technical failure). In this case, you can create a support request to receive a comment on when the corresponding paid functionality for Using the Products will become available.

Up-to-date information on the availability and accessibility of services is provided on the Site.

# Refund Policy

Since the Company provides access to the paid functionality of Using the Products, we do not refund funds after successfully providing access to the paid functionality of Using the Products. You, as a User, are responsible for realizing this fact when making any purchase on our Site or in the Telegram bot.

However, we understand that force majeure circumstances may arise in connection with the specification of the product provided by us.

Thus, we satisfy refund requests for the following reasons:

1) Access to the paid functionality of Using the Products was not provided within 72 (Seventy-two) hours from the moment of a successful Tariff payment transaction on your part.
2) Significant issues: Despite thorough testing of all our Products before their launch, unforeseen problems may occur. In case of any problems, please contact us. We reserve the right to correct an error or defect within 72 hours. If any defect has been registered by us and has not been corrected within 72 hours from the date of sending the first complaint or any other notification from the customer, a refund will be made, in an amount corresponding to the amount of the unused period of the paid functionality of the Products, as indicated in the Tariff. Please keep in mind that our specialists may request temporary access to your device in order to identify and fix possible problems with our Product. Failure to provide such access in a timely manner may lead to a delay in solving the problem. A complete refusal to provide access will result in the inability to receive a refund.

Please note that we are not responsible and therefore cannot satisfy refund/return/exchange requests based on the incompatibility of our products with any third-party software (plugins, add-ons, modules, search engines, scripts, extensions, etc.), except for those that They are listed as compatible in the description available on the sales page of each product. We do not guarantee full compatibility of our products with any third-party programs, and we do not provide support for third-party applications.

Refund requests are accepted within 1 week after payment by e-mail info@utasks.io. Your request must be accompanied by a detailed description and reasonable reasons why you are requesting a refund. Please make sure that your request does not contradict our Terms of Use, Privacy Policy and these Policies.